Mitel 3300 ICP AX

For hotels

Hospitality solutions

- Cost effective solution for smaller hotels
- Support for wired and wireless telephones
- Blend analogue and IP telephony
- Simple web based administration
- Proven integration with hospitality applications

Mitel's reputation as a leading provider of hospitality communication solutions has been achieved though a long-term commitment to improving guest experience and increasing operational efficiency. Our customers enjoy flexible, scalable and secure communications designed to meet the needs of small and economy hotels through to some of the world's most famous luxury hotels.

The Mitel® 3300 ICP AX delivers class leading hospitality capability in a small, cost effective package optimised for hotels looking to retain traditional analogue telephones in guest rooms and benefit from IP Telephony for operations, common areas and meeting rooms.

MiVoice Business software running on Mitel® 3300 ICP AX provides a reliable, feature rich voice platform. The Property Management System interface and hospitality features are built in and ready to use at no extra cost to deliver an easy to use, cost effective solution. A wide range of IP telephones, consoles, specialist devices and applications are available to meet every hotel requirement.

- When managing guest experience the little things do count; greeting your guests by name, ensuring failed wake up calls are escalated and managing guest privacy. Mitel's hospitality feature set has been continuously developed in line with industry requirements to ensure your guests have a pleasant, hassle free stay.

- The 'Mitel Wireless Front Desk' allows staff working on the front desk, in restaurants or bar areas to work more efficiently. A Mitel IP display telephone equipped with a cordless handset or headset facilitates personal mobility.

- On premise mobility is provided using DECT or WiFi handsets. Managers, housekeeping, catering and other staff can remain in touch when on the move. Alerts including pre fire alarms and food storage temperature can be directed to wireless telephones to enable staff to take immediate action.

- Meeting rooms can be configured to client requirements using IP telephony. Wired or wireless telephones can be placed wherever they are needed without reprogramming or cabling. "A number of specialist devices are available including the MiVoice Conference Phone and MiVoice Video Phone" focused on providing a highly differentiated, intuitive meeting room experience.

- By extending the IP Telephony environment into premier rooms, preferred guests can enjoy high-resolution display telephones delivering information about hotel services and local attractions.

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Mitel 3300 ICP AX features

The Mitel 3300 ICP AX has been optimised for hotels looking to retain traditional analogue telephony in guest rooms and benefit from IP Telephony for operations, common areas and meeting rooms. Mitel embed hospitality capabilities into call control to create an energy conscious, cost effective solution. No additional software options or licences are required to support the following:

- *Wakeup calls.*
- *Room status.*
- *Baby monitoring.*
- *Guest privacy options.*
- *Suite and Group Suite services.*
- *Property Management System interface*
- *Music on Hold.*

In addition, the following capabilities are embedded into the 3300 ICP and can be enabled without additional hardware:

- *Voicemail for staff and guests.*
- *Auto attendant to ensure you never miss a call.*
- *Recorded announcements to publicise hotel services.*
- *Automatic call distribution for reservation desks.*

System capacities

A single Mitel 3300ICP AX can support:

- *Up to 576 telephone devices including:*
  - *Up to 288x traditional analogue telephone ports. More than one telephone can normally be connected to a single port where rooms have multiple telephones.*
  - *Up to 288x IP Telephones.*
- *Up to 60 PRI digital trunk circuits. Also supports BRI, Analogue and Next Generation IP trunk connectivity.*
- *Redundant power supplies and fans can be added for improved availability.*
- *Where hotels require additional capacity, Mitel 3300ICP's can be clustered to create a highly reliable multi-node network with a single point of administration.*

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